

# ***Corberó***

## Instruction Manual

### Built-In Gas Hob

CPCGXY7019N  
CPCGXY7029W  
CPCGXY6019N  
CPCGXY6029W  
CPGXY7059X  
CPGXY6059X

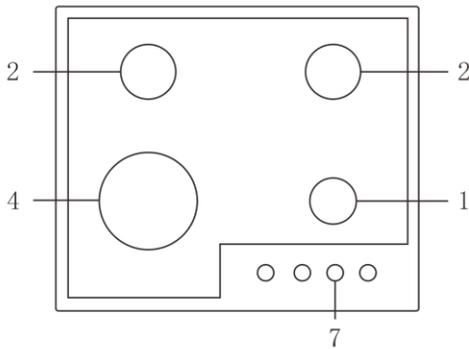
Please read this manual before the operation, and keep this manual for future use.

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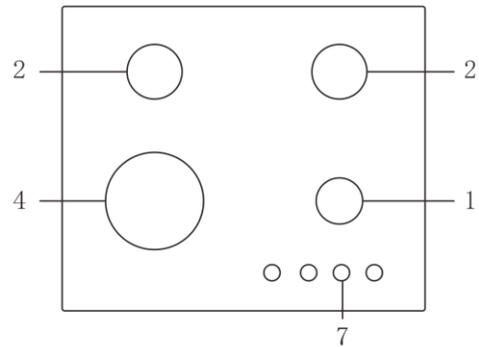
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Congratulations on choosing this appliance, which you will find is dependable and easy to use. We advise you to read this manual for best performance and to extend the lifespan of your appliance. Thank you.

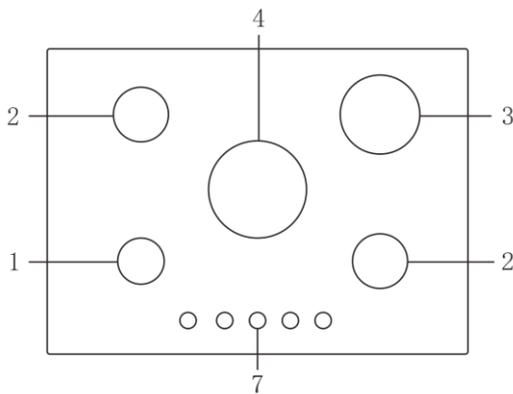
## Close-up View



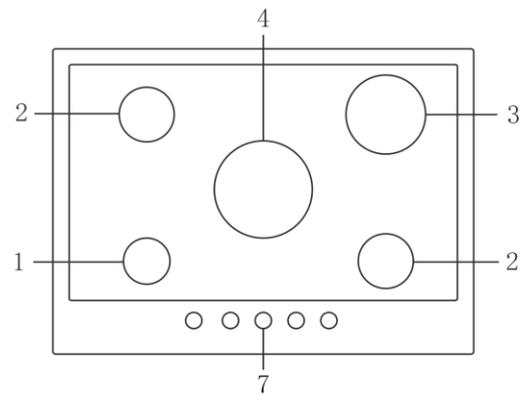
CPCGXY6019N/CPCGXY6029W



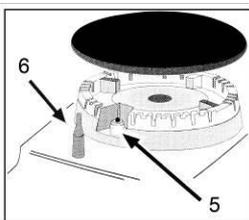
CPGXY6059X



CPGXY7059X



CPCGXY7019N/CPCGXY7029W



- 1. Auxiliary Burners
- 2. Semi-rapid burner
- 3. Rapid burner
- 4. Triple ring wok burner
- 5. Ignitor for Gas Burners (only on certain models)
- 6. Safety Device (only on certain models) - Activates if the flame accidentally goes out (spills, drafts, etc.), interrupting the delivery of gas to the burner.
- 7. Control Knobs for Gas Burners and Electric Hot Plates

## How to Use Your Gas hob

The position of the corresponding gas burner is indicated on each control knob.

### Gas Burners

The burners are different in size and power. Choose the most appropriate one for the diameter of the cookware being used.

The burner can be regulated with the corresponding control knob by using one of the following settings:

- OFF
- ☆ High
- Low

### On those models fitted with a safety device

The knob must be pressed for about 6 seconds until the flame is lighted and warmed up.

### On those models fitted with an igniter

The electric ignition button, identified by the ☆ symbol, must be pressed first, then the corresponding knob is pushed and turned in the counter-clockwise direction to the "High" setting.

**To light a burner:** Simply press the corresponding knob and turn it in the counter-clockwise direction to the High setting, keep press until the burner is lighted.

**Caution:** If the flame goes out accidentally, turn off the gas with the control knob and try to light it again at least 1 minute later.

**To turn off a burner:** Turn the knob in the clockwise direction until it is stopped (it should be on the " • " setting).

## How to Keep Your Gas hob in Shape

Before cleaning or performing maintenance on your gas hob, disconnect it from the electrical power supply (included battery power).

To extend the lifespan of the gas hob, it is absolutely indispensable that it is cleaned carefully, thoroughly and usually, please keep in mind to the following:

- The enameled parts and the glass top, must be washed with warm water without using abrasive powders or corrosive substances which could ruin them;
- The removable parts of the burners should be washed usually with warm water and soap, make sure to remove caked-on substances;
- Automatic igniter pin, the end must be cleaned carefully and usually, make sure ignition keep working normally.
- Stainless steel top plate and other steel parts can be stained if keep touch with high concentration calcareous water or corrosive detergents (containing phosphorus). To extend the lifespan, we advise these parts be rinsed thoroughly with water and dry them by blowing, It is a good idea to clean up any spills too.

- After glass hob working, the surface must be cleaned by a damp cloth to remove dust or food residues. Glass surface should be cleaned regularly with warm water and non-corrosive detergent.

First, to remove all food residues or greases with a cleaning scraper, e.g.

Cleaning scraper (not supplied) (Fig. 1).

While the cooking surface is warm, clean it with a suitable cleaning product and paper towels, then rub with a damp cloth and dry surface. Such as aluminum foil, plastic items, objects made of synthetic material, sugar or foods with a high sugar content that have been melted onto the surface, it must be removed immediately.

While the cooking surface is still hot, clean it with a scraper and a transparent protective film which prevent to make more dirt. This also protect the surface from damage caused by food with a high sugar content.

Do not use abrasive sponges or cleaning products, these holds true for chemically aggressive cleaners, like oven sprays and stain removers (Fig.2);

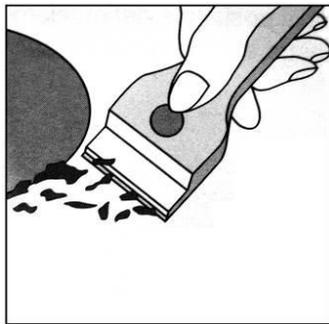


Fig.1



Fig.2

- Cleaning the grill/pan support, it is recommended to clean it while it is still hot. To move grill away from the hob and put it in sink, remove the food residues or grease first, after grill has cooled, rinse it with water.

### Greasing the Gas Valves

Over time, the gas valves may be sticked, and it is difficult to turn on/off. For this case, should clean the inside of valve and greased it.

**Kind reminder: This procedure must be performed by a technician authorized by the manufacturer.**

## Practical Advice

### Practical Advice on Using the Burners

For best performance, follow these general guidelines:

- Use the appropriate cookware for each burner (see table) in order to prevent the flame to reach the side of the pot or pan;
- Always use cookware with a flat bottom and keep the lid on;
- When the contents come to a boil, turn the knob to "Low".

Burner	Ø Cookware diameter (cm)
Auxiliary burner	10~14
Semi-rapid burner	16~20
Rapid burner	22~24
Triple ring wok burner	24~26

To identify the type of burner, refer to the designs in the section entitled, "Burner and Nozzle Specifications".

## Is there a Problem?

If you find the gas hob cannot work suddenly or cannot work properly. Before calling customer service for assistance, let us check what we can do.

First of all, check and confirm there have no interruptions to the gas and electrical supplies, particularly, if the gas valves keeping turn on.

### **The burner cannot be lighted or the flame is not uniform around the burner.**

*Check to make sure that:*

- The gas holes on the burner are not clogged;
- All of the movable parts of burners are fixed correctly;
- There is no air flow around the cooking surface.

### **The flame does not keep lighting to the burner with thermocouple.**

*Check to make sure that:*

- You press the knob all the way;
- You keep pressing the knob for enough time to activate the thermocouple.
- The gas holes are not clogged in the area corresponding to the thermocouple.

### **The flame goes out while turning knob to "Low" setting.**

*Check to make sure that:*

- The gas holes are not clogged.
- There is no air flow around the cooking surface.
- The minimum has been adjusted correctly (see the section entitled "Minimum Regulation").

### **The cookware is not stable.**

*Check to make sure that:*

- The bottom of the cookware is perfectly flat.
- The cookware is centered correctly on the burner.
- The support grids have not been inverted.

After checked all of these, the gas hob still does not work properly, please call the Customer Service Center and inform them of:

--Tile type of problem.

--The gas hob model number (Model....) as indicated on the packing carton.

Never call the technicians who is not authorized by your supplier, and refuse to use the spare parts which are not from manufacturer.

## Installation Instructions for built-in

The following instructions are directed at the qualified installer, so the installation and maintenance procedures may be followed in the most professional and expert manner.

**Important: Unplug the electrical connection before performing any maintenance or regular upkeep work.**

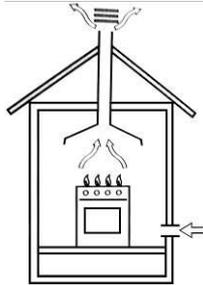
## Positioning for gas hob

**Important:** this unit may be installed and used only in permanently ventilated rooms.

The following requirements must be observed:

- a) The room must be fitted with a ventilation system which ventilates smoke and gases from combustion to the outside of rooms.

This must be done by hood or electric ventilator.



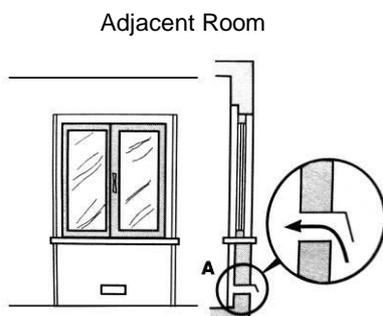
In a chimney stack or branched flue.  
(exclusively for cooking appliances)



Directly to the Outside

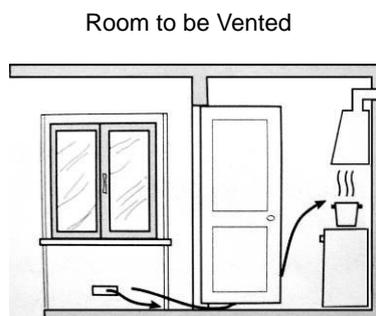
- b) The room must be allowed for the influx of the air which is for proper combustion. The air flow for combustion purposes must not less than  $2 \text{ m}^3/\text{h}$  per kW of installed capacity. The air supply will be effected by influx from the outside through a duct, its inner cross section is at least  $100\text{cm}^2$  and must not be blocked accidentally.

The gas hob without safety devices, to prevent flame go out accidentally, must have a ventilation working on twice volume. For example, a minimum of  $200 \text{ cm}^2$  (Fig. 3). Otherwise, the room can be vented indirectly through adjacent rooms which is fitted with ventilation ducts to the outside. Although the adjacent rooms are not shared areas, bedrooms, but fire risk is hidden (Fig. 4).



Examples of ventilation holes for comburent air.

**Fig.3**



Enlarging the ventilation slot between window and floor

**Fig.4**

- c) Intensive and prolonged working of the gas hob that needs to intensify ventilation, e.g. opening windows or increasing the power of the air intake system (if present).

- d) Liquefied petroleum gases are heavier than air, so settle it downward. Rooms in which LPG tanks are installed must be fitted with ventilation to the outside to avoid of gas leakage.

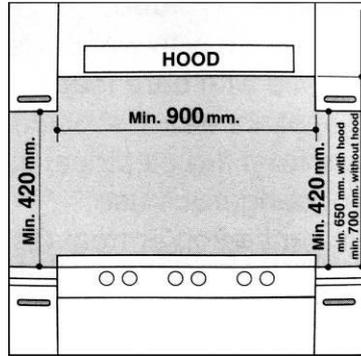
Therefore, LPG tanks which are empty or partially full, must not be installed or stored in rooms or spaces below ground level (cellars etc.). It is a good idea to keep only the tank which is working currently in the room, and make sure that it is not closed to heating source (ovens, fireplaces, stoves, etc.).

## Installation of built-in gas hob

The gas hobs are designed with protection degree against excessive heating, the appliance can be installed next to cabinets, and the height should not exceed the hob.

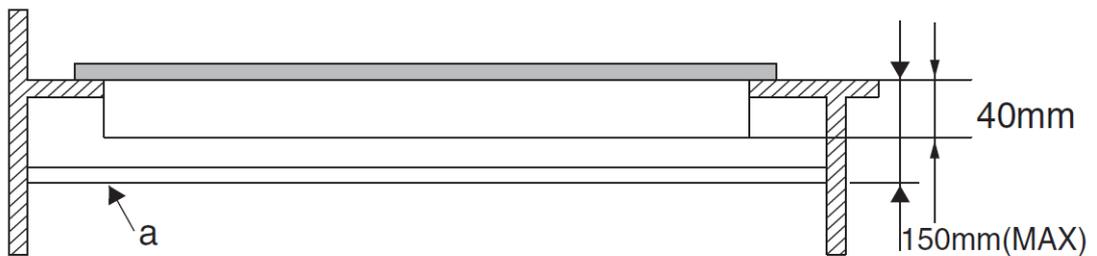
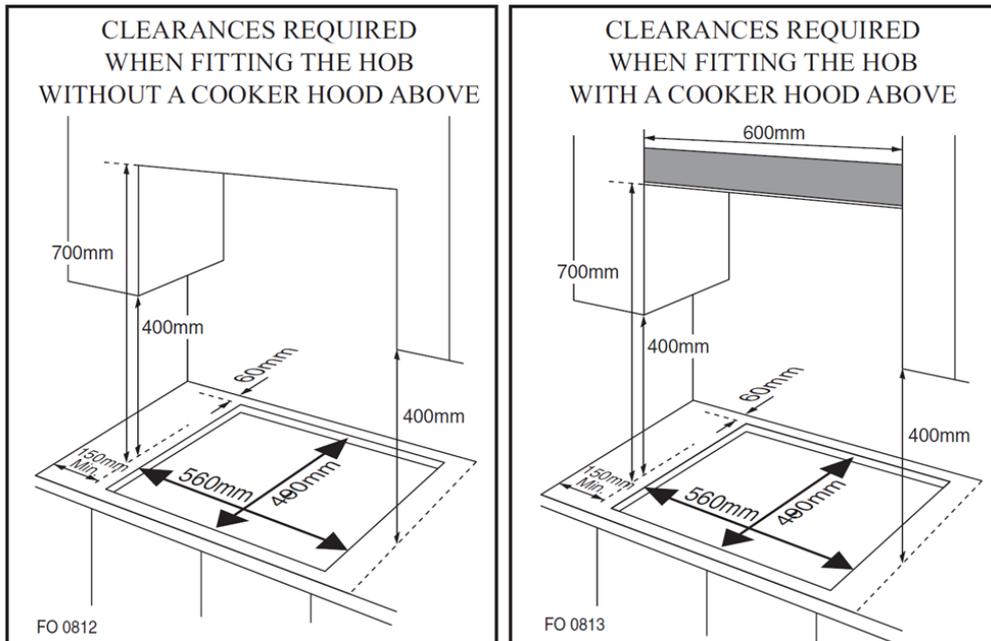
For a correct installation, the following precautions must be followed:

- a) The hob may be located in a kitchen, a diner or bed/ sitting room, but not in a bathroom or shower room.
- b) The furniture standing near to the unit, if it is higher than the working boards, it must be placed at least 110mm distance to the edge of the board.
- c) The cabinets should be positioned near to the hood at a height of 420 mm at least (Fig. 5).

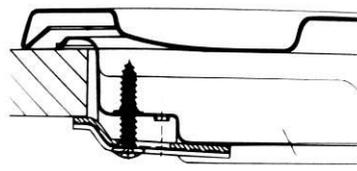


**Fig.5**

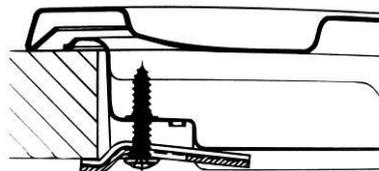
- d) Hob should be installed directly under a cupboard, the latter should be at least 700mm from the worktop, as shown in Fig. C.
- e) Fixing fittings (hooks, screws) are provided to place the hob on work top, measure 20 to 40 mm in thickness (see Fig. 6).



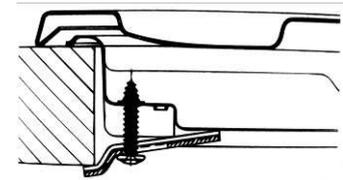
**Fig.6**



Hook position for  
**H=20mm top**



Hook position for  
**H=30mm top**

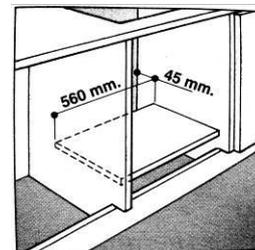
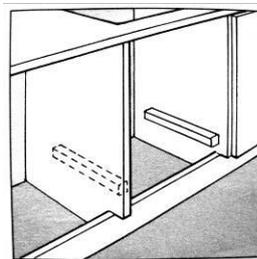


Hook position for  
**H=40mm top**

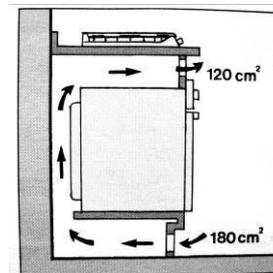
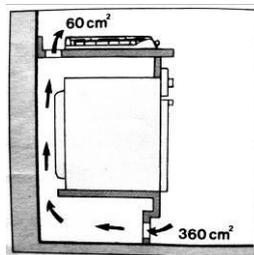
**N.B:** Use the hooks contained in the "accessories bag"

f) In the event the gas hob is not installed on a built-in oven, a wooden panel must be inserted for insulation. This panel must be placed at least 20 mm distance from the bottom of hob.

**Important:** When installing the hob on a built-in oven, the oven should be placed on two wooden strips; in the case of a joining cabinet surface, remember to leave a space of 45 x 560 mm at least from the back side..



When install hob on a built-in oven without forced ventilation, ensure that have air inlets and outlets to ventilate the interior of the cabinet adequately.



### Gas connection for gas hob

The gas hob should be connected to the gas-supply by a registered installer. During installation it is essential to fit an approved gas tap to isolate the supply from the hob for the convenience of any subsequent removal or servicing. Connect the hob to the gas mains or liquid gas, it must be carried out according to the prescribed regulation in force, and only after it is ascertained that it is adaptable to the type of gas to be used. If not, follow the instructions indicated in the paragraph headed "Adaptation to different gas types". In the case of connection to liquid gas by tank, use pressure regulators that conform to the regulation in force.

**Important:** For safety, for the correct regulation of gas use and long life of the hob, ensure that the gas pressure conforms to the indications given in table 1 "Burners and Nozzle Specifications".

### Connection to non-flexible tube

(copper or steel)

Connection to the gas source must be done in such a way as to not create any stress points at any part of the gas hob.

The hob is fitted with an adjustable "L" shape connector and a gasket to the gas supply.

The connector should be dismantled and the gasket must be replaced.  
The feeding connector of the gas to the hob is threaded 1/2 gas cylinder.

### **Connection to flexible steel tube**

The gas feed connector to the hob is threaded, 1/2" connector for round gas pipe. Only use pipes and sealing gaskets that conform to the standards currently in force. The maximum length of the flexible pipes must not exceed 2000 mm. Once the connection has been made, ensure that the flexible metal tube does not touch any moving parts and not be crushed.

### **Check the Seal**

Once the hob was installed, make sure all the connections are properly sealed, use a soapy water to test, never use flame.

### **Electrical Connection**

The hob fitted with a tripolar electrical supply cord which are designed to be used alternating current .According to the indications on the rating plate located under the hob. The earthing wire can be identified by its yellow-green colour.

In the case of installation over a built-in electric oven, the electrical connections for the hob and oven should be independent, not only for safe purpose, but also be convenient to remove them in the future.

### **Electrical Connection for Gas hob**

Fit the supply cord with a standard plug for the demand rate indicated on the rating plate or connect it directly to the electrical mains. In the latter case, a single pole switch must be placed between the hob and the mains, with a minimum opening between the contacts of 3 mm in compliance with current safety codes (the earthing wire must not be interrupted by the switch). The power supply cord must be positioned so that it does not reach a temperature in excess of 50°C than room temperature at any point.

Before actual connection make sure that:

- The fuse and electrical system can withstand the load required by the hob;
- The electrical supply system is equipped with an efficient earth hook-up according to the norms and regulations prescribed by law;
- The plug or switch are easily accessible.

**Important:** the wires in the main lead are coloured in accordance with the following code:

Green & Yellow	- <b>Earth</b>
Blue	- <b>Neutral</b>
Brown	- <b>Live</b>

As the colours of the wires in the main lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows: Connect the Green & Yellow wire to terminal marked "E" or  or coloured Green or Green & Yellow.

Connect the Brown wire to the terminal marked "L" or coloured Red.

Connect the Blue wire to the terminal marked "N" or coloured Black.

## Table1: Burners and Nozzle Specifications

### Adapting the Gas hob for Different Types of Gas

Burner	G20		G30	
	Thermal power (kW)	Nozzle 1/100 (mm)	Thermal power (kW)	Nozzle 1/100 (mm)
Auxiliary (Small) (A)	1.0	71	1.0	52
Semi rapid (Medium)	1.80	97	1.8	67
Rapid (R)	2.40	110	2.40	77
Triple Ring (TR)	3.40	125	3.40	93
Supply pressures	20mbar		30mbar	

At 15°C and 1013 mbar - dry gas

P.C.I.G20 37.78 MJ/m<sup>3</sup>

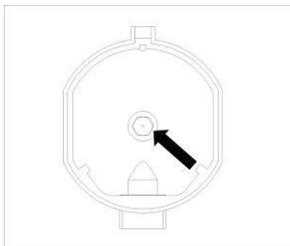
P.C.I.G25.1 32.51 MJ/m<sup>3</sup>

P.C.I.G25 32.49 MJ/m<sup>3</sup>

P.C.I.G27 30.98 MJ/m<sup>3</sup>

P.C.I.G2.350 27.20MJ/ m<sup>3</sup>

P.C.I.G30 49.47MJ/Kg



Replacement of burner nozzle: loosen the nozzle with a dedicated wrench(7).Fit the new nozzle according to the required gas type (see table 1 for reference).

**After you have converted the gas hob to another gas type, make sure you have placed a label containing that information on the appliance.**

## TABLE2: How to Convert Gas Source

### Adjustment of the reduced valve flow

Burners	Flame	Converting the hob from LPG to natural gas	Converting the hob from natural gas Gas to LPG
Regular burners	Full flame	Replace the burner Nozzle according To the guidelines in table 1	Replace the burner Nozzle according to the guidelines in table 1
	Saving flame	Loosen the adjustment Spindle (see fig.7 below ) And adjust the flame	Loosen the adjustment Spindle (see fig.7 below ) And adjust the flame

### Valve adjustment

Valve adjustment should be done with the control knob set at Burner ON saving flame position. Remove the knob, and adjust the flame with a tiny screwdriver (see fig.7 below).

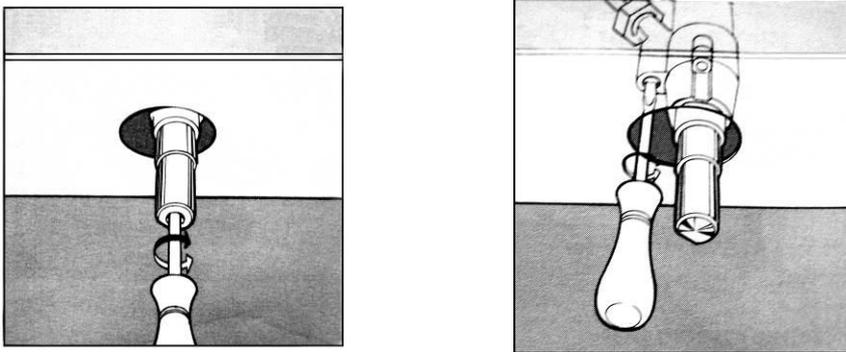


Fig.7

To check the adjusted flame: heat the burner at full open position for 10 minutes. Then turn the knob into the saving setting. The flame should not extinguish nor move to the nozzle. If it extinguish or moves to the nozzle, readjust the valves.

### Flame selection

As the burners are adjusted correctly, the flame should be light blue, and the inner flame should be clear. The size of flame depends on the position of the related control knob.

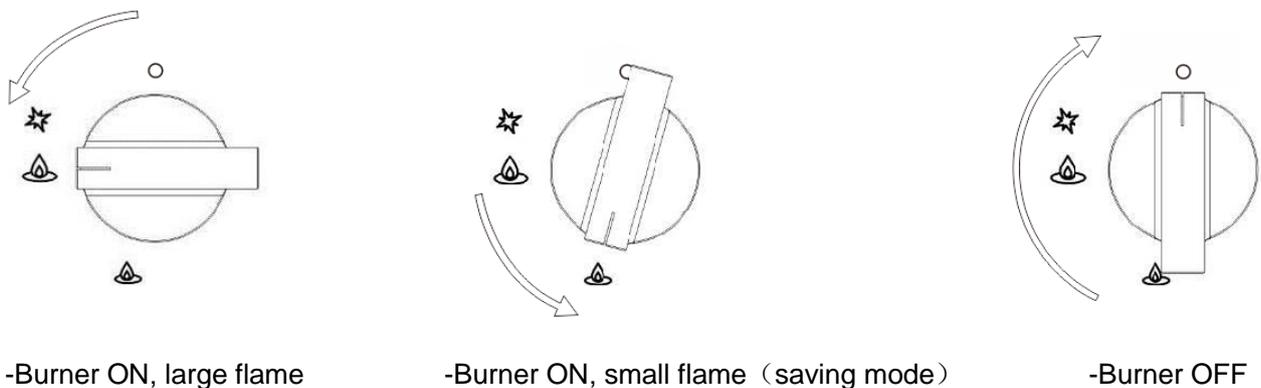


Fig.8

See fig.8 for various operating options (flame size selection); the burner should be set at a large flame

during the initial phase of cooking, it make food boil quickly. Then should turn knob to the saving flame position to maintain the cooking. It is possible to adjust the flame size stepless.

**It is prohibited to adjust the flame between the Burner OFF and Burner ON large flame positions.**

High quantity of energy can be conserved if the hob is used correctly, parameters are designed correctly, and appropriate cookware is used. The energy conservation be as follows:

- Up to 60% are conserved when proper pots are used,
- Up to 60% are conserved when the unit is operated correctly and the suitable flame size is chosen.

It is a prerequisite for efficient and energy-saving operation of hob that the burners are kept clean at all times (in particular the flame slots and nozzles). **Adapting to different types of gas**

**TABLE 3: Adapting to different types of gas**

**APPLIANCE CATEGORY:** I<sub>2H</sub> I<sub>2E</sub> I<sub>2E+</sub> I<sub>2L</sub> I<sub>2HS</sub> I<sub>2ELS</sub> I<sub>2ELW</sub> I<sub>3+</sub> I<sub>3B/P</sub> I<sub>3B/P</sub> I<sub>3B/P</sub> I<sub>3P</sub> I<sub>2H3+</sub> II<sub>2E3B/P</sub> II<sub>2HS3B/P</sub> II<sub>2ELWLS3B/P</sub> II<sub>2ELL3B/P</sub>

Burner	Type of Gas	Pressure	Nozzle diameter	Nominal Charge				Reduced Charge	
		mbar	1/100mm	g/h	l/h	kW	kcal/h	kW	kcal/h
Auxiliary	Natural G20	20	71	—	95	1.0	860	0.40	344
	Butane G30	30	52	72.6	—	1.0	860	0.40	344
		37	47	72.6	—	1.0	860	0.40	344
		50	45	72.6	—	1.0	860	0.40	344
Semi-rapid	Natural G20	20	97	—	171	1.8	1548	0.60	516
	Butane G30	30	67	130.8	—	1.8	1548	0.60	516
		37	64	130.8	—	1.8	1548	0.60	516
		50	59	130.8	—	1.8	1548	0.60	516
Rapid	Natural G20	20	110	—	228	2.4	2064	0.90	774
	Butane G30	30	77	174	—	2.4	2064	0.90	774
		37	73	174	—	2.4	2064	0.90	774
		50	67	174	—	2.4	2064	0.90	774
Triple-ring wok	Natural G20	20	125	—	323	3.4	2924	1.50	1290
	Butane G30	30	93	247	—	3.4	2924	1.50	1290
		37	88	247	—	3.4	2924	1.50	1290
		50	82	247	—	3.4	2924	1.50	1290

**TABLE 4: Gas source and national comparison table**

Gas group	Supply pressure	Country
I2H	G20 20mbar	AT, BG, CZ, DK, EE, FI, GR, HR, HU, IS, IE, IT, LV, LT, NO, PT, RO, SK, SI, ES, SE, CH, TR, GB
I2E	G20 20mbar	DE, LU
I2E+	G20/G25 at 20/25 mbar	BE, FR
I2L	G25 25mbar	NL
I2HS	G20/G25.1 25 mbar	HU
I2ELS	G20 20 mbar,G2.350 13 mbar	PL
I2ELW	G20/G27 20 mbar	PL
I3+	G30-G31 (28-30)-37 mbar	BE, CY, CZ, EE, FR, GR, IE, IT, LT, LU, LV, PT, RO, SK, ES, CH, GB
I3B/P	G30 30 mbar	BE, CY, CZ, DK, EE, FI, GR, HR, LV, LT, LU, MT, NL, NO, SK, SI, SE, TR
I3B/P	G30 37 mbar	PL
I3B/P	G30 50mbar	AT, DE, HU, CH
I3P	G31 37 mbar	CH,FR,GR,IE,ES,GB
I2H3+	G20 20MBAR, G30-G31(28-30)-37mbar	GR,IE,IT,PT,ES,GB,CH,CZ,SI,SK
I12E3B/P	G20 20mbar,g30 30mbar	RO
I12HS3B/P	G20/G25.1 25mbar, G30 30mbar	HU
I12ELWLS3B/P	G20/G27 20mbar, G2.350 13mbar,G30 37mbar	PL
I12ELL3B/P	G20 20mbar,G25 25mbar, G30 50mbar	DE

**This hob conforms to the following European Economic Community directives:**

- 73/23/EEC of 19/02/73 (Low Voltage) and subsequent modification;
- 89/336/EEC of 03/05/89 (Electromagnetic compatibility) and subsequent modifications;
- 90/396/EEC of 29/06/90 (Gas)and subsequent modifications;
- 93/68/EEC of 22/07/93 and subsequent modifications.

## **NOTICE:**

- A. Prior to installation, ensure that the local distribution condition (nature of the gas pressure) and the adjustment of the appliance are compatible.”
- B. “The adjustment conditions for this appliance are stated on the rating label.”
- C. “This gas hob is not connected to combustion products evacuation device. It shall be installed and connected in accordance with current installation regulations. Particular attention shall be given to the relevant requirement regarding ventilation.”
- D. “CAUTION: The use of a gas hob lead to the production of heat, moisture and products of combustion in the room in which it is installed. Ensure that the kitchen is well ventilated especially when the hob is in working: keep natural ventilation holes open or install a mechanical ventilation device.”
- E. Stone, glass and ceramic pans are not suitable to use on a ceramic hob because they do not conduct heat well.

## CERTIFICADO DE GARANTÍA

Imprescindible la presentación de la factura de compra acompañada del presente certificado de garantía.

### Riesgos cubiertos.

Este aparato está garantizado contra cualquier defecto de funcionamiento, siempre que se destine a uso doméstico, procediéndose a su reparación dentro del plazo de garantía y sólo por la red de SAT autorizados.

Nuestros electrodomésticos Corberó cuentan con la garantía legal del fabricante que cubre cualquier avería o defecto durante 36 meses, desde su fecha factura de 1 de enero del 2022. En caso de que fuera necesario, nosotros nos ocupamos de cualquier posible incidencia siempre que se deba a un componente defectuoso o fallo de fabricación.

### Excepciones de garantía.

- Que la fecha del certificado no coincida con la fecha de venta de la factura original.
- Averías producidas por golpe, por caída o cualquier otra causa de fuerza mayor.
- Si el aparato ha sido manipulado por personal no autorizado.
- Las averías producidas o derivadas como consecuencia de un uso inadecuado, por defectos de instalación, por introducir modificaciones en el aparato que alteren su funcionamiento.
- Puestas en marcha, mantenimiento, limpiezas, componentes sujetos a desgaste, lámparas, piezas estéticas, oxidaciones, plásticos, gomas, carcasas y cristales.
- Los hornos microondas (a excepción de los integrables) y los hornos sobremesa en el caso de cualquier incidencia de funcionamiento, deben de llevarse al servicio técnico más próximo por parte del cliente. No se recojen ni reparan en el domicilio.
- Garantía termos eléctricos. Garantía de 3 años incluyendo los costes de desplazamiento y mano de obra que correspondan de la reparación del producto, teniendo que tener un mantenimiento una vez cada 12 meses. Especialmente si Ud. ha instalado un aparato a gas, tenga presente como titular de la instalación, la obligatoriedad de realizar una revisión completa de los equipos, (según Real Decreto 238 / 2013, del 5 Abril. RITE. IT3, M. Lo termos eléctricos y calderas que incluyen depósitos acumuladores de agua caliente, para que se aplique la prestación de la Garantía, es obligatorio que el ánodo de magnesio esté operativo y que realice la función de protección adecuadamente. Para ello es recomendable que el ánodo se revise bianualmente por el Servicio Oficial y sea renovado cuando fuera necesario. Periodicidad que deberá ser anual en aquellas zonas con aguas críticas (contenido de CaCO<sub>3</sub> superiores a 200mg/L, es decir a partir de 20ºfH de dureza). Depósitos sin el correcto estado del ánodo de protección, no tienen la cobertura de la garantía. Independientemente del tipo de depósito o producto, todas las válvulas de sobrepresión de calefacción o a.c.s., deberán ser canalizadas para evitar daños en la vivienda por descargas de agua. La garantía del producto no asume los daños causados por la no canalización del agua derramada por esta válvula.

**“ESTAS EXCEPCIONES ANULAN LA GARANTÍA, SIENDO LA REPARACIÓN CON CARGO AL CLIENTE”**

Periodo amparado en aparatos según ley de garantías en la venta de bienes de consumo Ley vigente es “RD 7/2021”

**Servicio Técnico Oficial: 911 08 08 08**

## CERTIFICATE OF GUARANTEE

The presentation of the purchase invoice accompanied by this guarantee certificate is essential.

### Covered Risks.

This appliance is guaranteed against any malfunction, provided that it is intended for domestic use, proceeding to its repair within the warranty period and only by the authorized SAT network.

Our Corberó appliances have the manufacturer's legal warranty that covers any breakdown or defect for 36 months, from the invoice date of January 1, 2022. If necessary, we take care of any possible incident whenever it is due to a defective component or manufacturing fault. Warranty Exceptions

### Warranty Exceptions

- That the date of the certificate does not coincide with the date of sale of the original invoice.
- Faults produced by blow, by fall or any other cause of force majeure.
- If the device has been manipulated by unauthorized personnel.
- Faults produced or derived as a consequence of improper use, installation defects, or modifications to the device that alter its operation.
- Start-up, maintenance, cleaning, components subject to wear, lamps, aesthetic parts, oxidation, plastics, rubbers, housings and crystals.
- Microwave ovens (with the exception of built-in ones) and tabletop ovens in the event of any incident of operation, they must be taken to the nearest technical service by the customer. They are not collected or repaired at home.
- Electric thermos guarantee. 3-year warranty including travel and labor costs that correspond to the repair of the product, having to have maintenance once every 12 months. Especially if you have installed a gas appliance, keep in mind as the owner of the installation, the obligation to carry out a complete review of the equipment, (according to Royal Decree 238 / 2013, of April 5. RITE. IT3, M. Lo thermos electrical and boilers that include hot water storage tanks, for the benefit of the Guarantee to apply, it is mandatory that the magnesium anode is operational and that it performs the protection function adequately. For this, it is recommended that the anode be checked biannually by the Official Service and is renewed when necessary. Periodicity that must be annual in those areas with critical waters (CaCO<sub>3</sub> content greater than 200mg/L, that is, from 20°fH of hardness) Deposits without the correct state of the protection anode are not covered by the warranty. Regardless of the type of tank or product, all heating or DHW overpressure valves must be channeled to avoid damage and in the house due to water discharges. The product warranty does not cover damages caused by not channeling the water spilled by this valve.

**"THESE EXCEPTIONS VOID THE WARRANTY, THE REPAIR BEING CHARGED TO THE CUSTOMER"**

Period covered in devices according to the law of guarantees in the sale of consumer goods Current law is "RD 7/2021"

**Official Technical Service: 911 08 08 08**